

CORY KRUGER

705-464-1103 | cory@corykruger.ca

TECHNICAL EXPERTISE

Databases: DB2 | MySQL | PostgreSQL

DevOps: Composer | Dependency-Track | Docker | Git | Jenkins | Liquibase | Maven | NPM

Programming Languages: C# | COBOL | Java | JavaScript | PHP | TypeScript | Visual Basic

Other Languages: HTML/CSS | UML | XML

Scripting: Bash | Batch | PowerShell | Shell

Testing: JUnit | Selenium

Operating Systems: Linux | Windows

Tools & Technologies: Eclipse | jQuery | Node.js | RADIUS | REST |

| React | Tomcat | Visual Studio | Visual Studio Code

PROFESSIONAL EXPERIENCE

Nexicom Inc. | Millbrook, ON

Jan 2023 – Present

Programmer

- Developed multiple software solutions from initial planning and design through implementation and end-user support
- Designed API for internal and external consumption
- Maintained, upgraded, and secured legacy software solutions
- Researched and implemented new privacy and security solutions and procedures
- Created and maintained technical and user-friendly documentation
- Trained users and managers on new and changed systems and procedures
- Identified and implemented process improvements reducing redundancy, increasing accountability, and improving stakeholder comprehension

Nexicom Inc. | Millbrook, ON

Aug 2018 – Jan 2023

Help Desk Representative

- Resolved subscriber technical problems
- Trained customers on product usage
- Trained new staff on department duties and tools
- Updated and maintained internal software solutions
- Created and maintained user-friendly technical documentation
- Configured, and refurbished network and telephony equipment

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RuralWave | Little Britain, ON

Apr 2017 – March 2018

Customer Service Representative / Inventory Manager

- Provided technical and administrative support to users
- Trained users on product usage
- Created user-friendly technical documentation for users
- Trained new staff on department duties and tools
- Programmed, configured, and refurbished network, television, and telephony equipment
- Procured, processed, tracked, audited, and assigned internal and retail inventories
- Identified and implemented process improvement resulting in ~90% per-unit cost savings

PlanPlus, Inc. | Lindsay, ON

May 2012 – Feb 2017

Java EE Developer

- Developed and maintained financial planning and market data applications
- Identified and implemented process improvement, saving over 3 weeks per year of developer time
- Liaised between development team and the internationally distributed quality assurance team
- Researched and implemented new test automation technology
- Created and maintained technical and user-friendly documentation

PlanPlus, Inc. | Lindsay, ON

Feb 2011 – May 2012

Customer Service Representative

- Provided technical, administrative, and educational support to users
- Documented and reported feature requests from customers
- Created user-friendly technical documentation for users
- Implemented and maintained a learning management system for user education and training
- Proofread and edited press releases

EDUCATION

Advanced Diploma, Computer Programmer Analyst, Durham College – 2014